



## SOD CITY LANDSCAPING LLC Service Agreement & Terms

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### Payment Terms

Payment is due **in full upon completion of the job**, unless otherwise agreed to in writing.

Sod City Landscaping LLC does not offer financing at this time. By proceeding with services, the customer agrees to pay the full balance immediately upon completion.

Accepted payment methods include cash, check, all major credit/debit cards. Any unpaid balances may be subject to additional fees or collection action. A \$35 fee will be applied to any returned checks.

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### Cancellations & Scheduling

A minimum of **24 hours' notice** is required for cancellations or rescheduling.

Late cancellations may be subject to additional charges, as **sod is cut fresh to order**.

Sod City Landscaping LLC reserves the right to reschedule services due to weather or unforeseen circumstances.

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### Pallet Deposit (Sod Deliveries)

**This does not apply to installation jobs. These pallets will be taken upon completion of the job.**

A **\$20 deposit per pallet** will be added to all sod deliveries.

This deposit is **fully refundable** once pallets are returned in good condition to:

**360 Goff Road  
Wethersfield, CT 06109**

Customers are responsible for returning pallets unless otherwise arranged.



## Guarantee

Sod City Landscaping LLC guarantees that all sod supplied is of the highest quality at the time of delivery.

Due to factors beyond our control, we are not responsible for sod failure after delivery. These factors include, but are not limited to:

- Improper or poor soil conditions
- Lack of watering or improper irrigation
- Improper installation (Does not apply to installations done by Sod City landscaping)
- Disease or site-related conditions
- Excessive shade
- Weeds that develop after installation

Any claims must be submitted in writing within **24 hours of delivery**.

If a claim is approved, responsibility is limited to the **replacement of the affected sod only**. Replacement will not exceed the original cost of the sod.

Labor and transportation costs for replacement are the responsibility of the customer.

No claims will be accepted for accounts not paid in full.

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